

WARRANTY FORM

WARRANTY PROCEDURE

1. Contact your local STM BDM
2. Complete form and attach the required documents. Email to warranty@stm.net.au
3. Claim will be assessed within 2 business days after item arrives.
The item/s must be sent to STM Head Office: 1/615 Warrigal Rd, Ashwood VIC 3147
4. Warranty Team will confirm if the item is eligible for warranty or not
5. Authority for return will be issued if applicable
6. If item is to be replaced during service period, the faulty item must be received by STM Head Office first, unless advised in writing

WARRANTY DETAILS

Please attach a copy of your invoice or provide invoice number

Please attach a photo of the fault

Purchase Date: _____

Purchased From: _____

Description of Fault: _____

COMPANY DETAILS

Company Name: _____

Delivery Address: _____

Suburb: _____ State: _____ Postcode: _____

Contact Name: _____

Phone Number: _____ Mobile Number: _____

Email: _____

Email completed form to warranty@stm.net.au