

WARRANTY FORM

WARRANTY PROCEDURE

1. Contact your local STM BDM
2. Complete form and attach the required documents. Email to warranty@stm.net.au
3. Claim will be assessed within 2 business days after item arrives.
4. Warranty Team will confirm if the item is eligible for warranty or not
5. Authority for return will be issued if applicable
6. If item is to be replaced during service period, the faulty item must be received by STM Head Office first, unless advised in writing

The item/s must be sent to **STM Head Office: 41-49 Henderson Street Turrella NSW 2205**

WARRANTY DETAILS

Please attach a copy of your invoice

Please attach a copy of your customers invoice

Please attach  photo of the unit

Purchase Date: _____

Purchased From: _____

 Description of Fault: _____

Return Authority Number: _____

COMPANY DETAILS

Company Name: _____

Delivery Address: _____

Suburb: _____ State: _____ Postcode: _____

Contact Name: _____

Phone Number: _____ Mobile Number: _____

Email: _____

Email completed form to warranty@stm.net.au